





## **Field Service**



- Commissioning and Start-up
- Training
- Maintenance Programs
- Troubleshooting

- Certified Vibration Analysis
- Laser Alignment
- Diagnostics
- Testing

## **Factory Service**



- Witness Test
- Components stock
- Forensic inspection
- ASME, Mechanical & Hydrostatic testing
- Blower repair
- Rotor re-balance
- Blast Cleaning and specialty Coating

## **Engineering Service**



- Product Upgrade
- Technical support
- Control System consulting
- Custom Application Engineering
- Training
- Interactive documents

### **Products**



- Genuine factory Spares Parts
- Blower Lubricants
- Blower Accessory
- Blower Control Spares Parts





All Continental Industrie® products and service are followed by our 18 Month Factory Warranty.

We are available to extend the warranty according to our Maintenance Program and to keep in our factory stock all the main components of your blower enabling very fast action, in case of need.

Continental Industrie® develops the After Sales Service according to following essential attitude:

- Our Engineers are available for your consulting and troubleshooting 24 hours/day.
- Our factory Service Technicians are available for on demand repair and on site service.
- Our International Service Center are available for blower Start up, Training and on site Diagnostic.





### Field Service

Continental Industrie® has a worldwide network of Service Centers with certified Technicians and Engineers. We support our customer all around the world with special attention to provide increased reliability and best performance in all most important applications.

Our Service Centers are constantly updated on blower's technology and industrial maintenance.

In addition to Service Center located in Europe, USA, Asia Pacific and Middle we announce the recent establishment in Australia and Chile.



## Work Scope

Commissioning and Start up beginning with the inspection and verification of the machine installation, we procee with the blower running test and the final process start up.

At the end of the commissioning we provide a dedicated training to Customer Maintenance and Process teams also supplying technical documentation in paper and electronic format.







## Field Service

### Maintenance Program

In our Maintenance Program we provide a set of field service and maintenance procedure fully customized according to the particular application and to every customer requirements. We ensure the following benefit:



- Increased reliability and performance.
- Genuine spares parts.
- Stock of main blower components in our factory for quicker return of blower to service.
- Extended warranty.
- On site operator training.

#### • On site Intervention

Service Technicians located regionally can be displaced to your plant for on site repairs and troubleshooting and other service such as:

Laser alignment

Vibration Analysis

Diagnostic





## **Factory Service**

- A factory specialist operates on the completely:
  - Disassembling
  - Cleaning
  - Inspection
  - Rebalancing
  - Reparation

According to the original performance requirements, all repairs are done using genuine factory certified spares parts. We also provide sandblasting and HERESITE coatings.





Our message is: more prevention egual to less action

- The refurbished blower offers an excellent cost and alternative to new machine and we ensure:
  - Same warranty as new
  - Genuine factory spares parts
  - Same specification as new and incorporating latest design upgrade
  - Quickly action





# **Engineering Service**

- Continental Industrie offer engineering service performed by R&D department to provide general consulting and technical support.
  - We can provide performance curve, control system recommendation and product upgrade.
  - We offer training focused on mechanical aspects, blowers ranges and operation.
  - We offer technical documentation as manuals and procedure.











# Spare parts & Lubricants





Keeps your investment running smoothly for years with genuine parts and lubricants such oil or grease. The Continental Industrie Spares Parts are specifically engineered for superior performance and extended life of your blower.

Our Sales and Service Representatives provide you the expert guidance and the best maintenance advice.



